

Ontario Business Registry (OBR): How to request a Company Key | Step-by-Step Guide

Last updated: June 19 2025

Overview

A Company Key (CK) is required to access your Ontario Business Registry (OBR) profile and make filings under the corporate statutes. Corporations and other entities created or registered on or after October 19, 2021, will receive the CK as part of their registration.

A CK consists of a unique series of digits and/or characters. It is provided to the official email, or registered office or other business address, as applicable, for a sole proprietorship, corporation, or other entity under the corporate law statutes. In this step-by-step guide, you will learn how to request a CK using our [online tool](#).

When requesting for a CK with an official email on file, the CK will be emailed. If there is no official email on file, you can have it mailed to the Registered or head office address or Principal place of business (depending on the type of entity) that is on file. This guide will contain more details on these options.

If you are not successful in obtaining the Company Key using this guide and the [online tool](#), please call the ServiceOntario Contact Centre from Monday to Friday, 8:30 a.m. to 5:00 p.m.

- Tel: 416-314-8880
- Toll-free: 1-800-361-3223
- TTY: 416-325-3408
- Toll-free TTY: 1-800-268-7095

How to request a Company Key

On the [Ontario Business Registry](#) website users can request a Company Key.

Step 1: From the [website](#) select #2 “Set up your Ontario Business Registry profile”.

Ontario Business Registry

The Ontario Business Registry (OBR) allows businesses and not-for-profit corporations to complete over 90 transactions online, including registering, incorporating, and updating their information.

[Log in through My Ontario Account](#)

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Step 2: Select “company key.”

Set up your Ontario Business Registry profile

To manage your business online and complete filings, you will need to first set up your OBR profile and gain authority over your business. To do this, you will need:

- to have an **existing registered entity**: You can use our [step-by-step guide](#) to decide on your ownership structure for your business and register online.
- a **company key**: This is a unique 9-digit code that is required to link your business to your ServiceOntario Account.
- a **My Ontario Account**: This is a login that gives you secure access to Government of Ontario services.
- a **ServiceOntario Account**: This will give you access to ServiceOntario’s applications including the OBR.

[Learn how to set up your OBR profile](#)

Step 3: Enter the information of the entity to search in the OBR. You may use either the registered name, Ontario Corporation Number (OCN) or the Business Identification Number (BIN) to search. Once you complete the entry to minimize the search you may choose to select the “Exact match” option box before you select “Search now”. Once the search results are displayed select the link to appropriate company information to proceed.

Search for your business to get your Company Key

Search by using one of these:

- Registered name 
- Ontario Corporation Number (OCN) 
- Business Identification Number (BIN) 

[Reset search](#)

Exact match

Step 4: The company information page is now displayed. If the entity has an official email on file, this page will be displayed to enter the email address. Continue to complete the information by entering the Official email address, and the First name, Last name and Telephone number of the person requesting this information. If the official email matches what is in the OBR, an email that contains the Company Key will be sent immediately to the official email on file.

Request a Company Key process ends at this step.

Company information

| | |
|-----------------------------------|------------------------------|
| Corporation name | 1000624981 ONTARIO LTD. |
| Ontario Corporation Number | 1000624981 |
| Incorporation date | September 23, 2024 |
| Type | Ontario Business Corporation |
| Status | Active |
| Governing jurisdiction | Canada - Ontario |
| Registered or head office address | Toronto, ON, CA |

Please enter the official email address on file with the ministry for this company. Your Company Key will be emailed to this email address.

Official email address on file (required)

Please enter your contact information in case there is an issue with your request. This information is solely intended for the purposes of Company Key requests, and will not be used to update your company's information on the Ontario Business Registry.

First name (required)

Last name (required)

Telephone (required)

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Step 5: If the official email address entered in Step 4, does not match with what the official email is on the entity file, a message will appear that the email address does not match the records and you can try again or select the option to use a postal code instead to have a company key mailed. The process to request a company key using an email address process ends.

Please enter the official email address on file with the ministry for this company. Your Company Key will be emailed to this email address.

Official email address on file (required)

 The email address does not match our records. Please try again or use your [postal code instead](#) to receive your Company Key by mail.

Step 6: If the entity has no official email (i.e., Step 3) or if you opt to use a postal code instead (i.e., Step 5), the page below will be displayed giving you the option to use the Registered or head office address or Principal place of business postal code (depending on the type of entity). Enter the postal code and the contact information of the requestor. Enter the first name, last name, phone number and email address in the fields displayed. Select “Submit”. If postal code matches with what is registered in the OBR, the company key will be mailed within 3 business days. The process to request to mail out the company key ends. If the postal code does not match, proceed to the next section.

Registered or head office address postal code (required)

Please enter your contact information in case there is an issue with your request. This information is solely intended for the purposes of Company Key requests, and will not be used to update your company's information on the Ontario Business Registry.

First name (required)

Last name (required)

Telephone (required)

Email (required)

Confirm email (required)

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Step 7: Complete the additional questions. The information provided will be reviewed by the ministry for accuracy. If there are no discrepancies, the Company Key will be sent within 5 business days.

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